

**Complaint Redressal Communications between The Trading Members and Investors.  
Escalation Matrix:**

Details of	Contact Person	Address	Contact No.	Email Id
Head of Customer care	Mr. Dhanraj Kunder	1205/06 , Regent Chambers, 208 Nariman Point Mumbai - 400020	022-43022138	dhanraj-kunder@darashaw.com
Compliance Officer	Ms.Bina Shah	1205/06 , Regent Chambers, 208 Nariman Point Mumbai- 400020	022-43022300	bina-shah@darashaw.com
Managing Director	Mr.Darashaw K. Mehta	1205/06 , Regent Chambers, 208 Nariman Point Mumbai- 400020	022-43022130	dara-mehta@darashaw.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>. Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.